



All the **PowerSoftMD** data and programs are stored in sub-folders of **\EZW**, **\EZWARC**H, and **any folder** starting with **\EZW**. You must set your Anti-Virus to **exclude** these folders on **all computers** for both scanning and real time protection. On both the local C: Drive and your Shared Main Drive for **PowerSoftMD**.

WebRoot Anti-Virus does **NOT** allow these types of exclusions. This can cause multiple problems including:

- 1) **PowerSoftMD** programs being deleted or quarantined
- 2) Extremely slow system performance.

Therefore, **WebRoot** should **never** be used with **PowerSoftMD**.