

eScripts - Finding Medications

To Find the Medication:

- 1) From the open eScripts screen, type in at least 3 characters of the medication name, in to the box to the left of the “Drug Search” button.
- 2) Click the “Drug Search” button
- 3) Check the list of results for the medication you are looking for, and select the one you want.

If you still can't find the Medication:

- 1) Try typing in less characters of Medication.
- 2) Try searching for another name the Medications is known as, for example a “Generic” name.
- 3) If you still can't find the medication in the search results, use the link that says ["Click here if drug not found"](#) to see more search tips.
- 4) Finally, if you absolutely cannot find the medication at all, you can submit it via email to: customersupport@newcroprx.com use a Subject Line of “Cannot Find Medication”